



For technology that works

## **SERVICE MANAGER**

**Are you looking for a new challenge to lead a team and deliver outstanding service?**

We are a well-established company with a solid market position and a long standing reputation for quality products and service. We import, sell and service some of the world's leading brands of farm machinery.

We have a vacancy for an experienced Service Manager, to oversee the service function of our farm machinery workshop. We are looking for a person who can motivate and develop staff in order to tackle the fast paced changes occurring in our dynamic industry.

As our Service Manager, you will lead a team of 8 staff members. You will be responsible to oversee and coordinate their work to ensure they carry out their service and assembly work in a safe and tidy manner, efficiently and to the highest standards. You will be a good communicator ensuring all staff have a clear understanding of their tasks and responsibilities.

You will be highly organized in order to process all jobs efficiently and meet their deadlines from opening jobs through reviewing them and closing them when complete. You will take pride in a job well done, knowing all jobs are completed on time and to the service levels expected of us by our loyal clients.

Maintaining and developing customer relationships is a key priority, whether the customer is a farmer, contractor, dealer or internal staff member. We have an outstanding reputation for customer service, one that we are very proud of. As the communication link between the customers and the service team on all service related Jobs, you will ensure that our reputation is maintained and built on.

To be successful in the role, you will ideally have a sound level of mechanical knowledge. You will be highly organized and an effective manager. You will have a commitment to delivering the highest levels of service and professional integrity.

We are a busy work place so you need to be willing to work outside of normal working hours, especially during the peak season from October to February.

In return, we offer a competitive salary package with benefits, a friendly work environment and a region which is a great place to live and work.

**Please apply, with a concise CV**

By email to [j.tulloch@tulloch.nz](mailto:j.tulloch@tulloch.nz)

Or in handwriting to:

**The Manager, John Tulloch  
Tulloch Imports Ltd  
PO Box 200  
Masterton 5840**

Applications close 31<sup>st</sup> December 2019

Confidential inquiries to John Tulloch on ph. 027 2499205

Tulloch Imports Ltd is our company name, established in 1966.

Wholesale division

Tulloch Farm Machines imports some of the world's leading brands of farm machinery, including Krone, Einbock and Monosem. These products are distributed through a nationwide dealer network.

Retail division

TFM Tractors is the retail division servicing the Wellington and Wairarapa regions, AGCO Tractors (Massey Ferguson, Fendt and Iseki) are sold and serviced as well as a vast array of farm machinery